Interactive Panel Discussion · 13:00–13:40

When Good AI Ideas Create Hard Governance Questions

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The Panel



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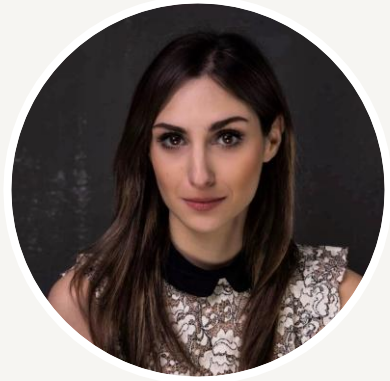
Celonis



Hanna Shin

Senior Consultant

DataGuard



Sarah Klein

Legal Privacy Counsel & AI Officer

yoummday

Join in

You Decide Along With Us

Each vote has its own QR code; results will be shown live from Slido

One Familiar Dilemma

The business wants useful AI capabilities that the current AI policy does not permit. At each step, we ask whether the policy should give way.

Step 1 of 4

The Policy and a Good Business Idea

A company permits only approved AI tools. Company or customer information must not be entered into unapproved services.

An approved tool exists, but business teams say it is slower and lacks capabilities that would materially improve their work. They ask for a more capable AI tool.

Slido 1 · Your vote

Does this sound familiar?

Yes

No



Code: 1460630

https://app.sli.do/event/8pcSpX2QEDAQ2LJ7ATRvNo

Slido 2 · Your vote

What should you advise now?

- Maintain the restriction
- Explore a controlled exception
- Not yet: need more facts



Code: 7547700

https://app.sli.do/event/sXXuXZJdznf6TU7GUJRXaY

Step 2 of 4

Shadow AI and Vibe Coding

Employees have been using unapproved AI services for months because the approved tool does not meet their needs.

Some have also vibe-coded a small internal application that solves a recurring problem. It appears to work, but it has not been reviewed or tested and there is no clear owner. Management is now aware of it.

Slido 3 · Your vote

What is your policy mainly protecting?

- Customer data
- Company IP
- Security
- Avoiding liability
- Not sure

Code: 3138456

https://app.sli.do/event/ceo33L98kDPhVP9UtuAjS7

Slido 4 · Your vote

What would you do?

Tolerate it

Ban it



Code: 1268628

https://app.sli.do/event/tathVoiVze3rW4HTZCLhvo

Step 3 of 4

When Saying No Has a Cost

The business provides credible comparisons showing that one unapproved AI tool identifies important errors that the existing manual process missed.

Its security, privacy and operational controls have not yet been fully assessed. Restricting it may mean foregoing a real quality improvement.

Slido 5 · Your vote

Is it negligent not to use it?

Yes

No



Code: 1684411

https://app.sli.do/event/gbzjaCoidsTmbNh9sDJNn7

Step 4 of 4

Accessibility and a Justified Exception

For one employee, the tool isn’t about productivity. They have significant hearing loss, and an AI tool gives them accurate live captions in meetings and calls.

The approved tool doesn’t offer this, or not reliably. Without it, they can’t follow conversations in real time. Taking it away would put them at a real disadvantage.

Slido 6 · Your vote

If you voted to maintain the restriction or ban it earlier: would you reconsider?

Yes

No



Code: 2629645

https://app.sli.do/event/xqTZZmx5czQRb5aixrSR1s

Final question

You’re Rewriting the Policy Tomorrow. What’s the One Thing You Change?

Fallback case

An Internal AI Legal Assistant

An in-house legal team introduces an assistant built around company policies, previous guidance and approved positions. Business teams receive immediate, specific responses without a lawyer reviewing each one.

The same speed that makes the idea valuable creates a risk of overreliance, outdated advice and unclear responsibility.

Closing round

Governance Avoids Becoming a Blocker or a Rubber Stamp When …

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Thank You